



**Carden House
Carden Place
Aberdeen
AB10 1UT**

**Marischal College
Business Hub 8, 1st Floor North
Broad Street, Aberdeen
AB10 1AB**

1 December 2021

Dear Patient,

I am writing to inform you about recent developments in relation to Carden Medical Centre. As you will be aware the practice was planned to be transferred to the River Dee Medical Group. Over the last few months the level of permanent staffing has continued to reduced and given the pressures recruiting health and social care staff across the City, and in particular GPs, it has been agreed not to proceed with the transfer to the River Dee Medical Group.

The practice is currently being operated with a high number of locum\temporary staff and it is not sustainable or safe to continue to operate on this basis longer term. Given the number of vacancies across the City it is also unlikely any recruitment campaign would be successful. Therefore, I regret to inform you that from 6.00 p.m. on 31st January 2022 the practice will no longer be providing general medical services.

Over the next two months we will be working with GP practices across the City to allocate all patients to new practices. Therefore, please be assured that you will continue to have access to a GP practice from 1st February 2022. Before the 1st February you will be contacted and informed which GP practice you have been re-assigned to, therefore, you don't need to do anything at this time.

With Covid-19 restrictions making a face-to-face public meeting more challenging, we have set-up a dedicated email address gram.cardeninformation@nhs.scot where you can leave feedback or submit any concerns or queries you may have. Our staff will respond as soon as possible.

Patients can also call a dedicated phoneline – **01224 551199** – where patients can leave a message with any concerns or queries, again our staff will respond as soon as possible.

Yours sincerely,

**Sandra McLeod
Chief Officer
Aberdeen City Health & Social Care Partnership**

This letter is also available in large print.

Other formats and languages can be supplied on request. Please call on 01224 551199 for a copy.